

PRIVACY POLICY

CriptoHub AS, owner of the platform and all rights allocated to the CriptoHub site, CNPJ (Legal Persons' Register) 29.986.687/0001-68, with headquarters at Rua Bernardo Dorbuch, number 1684 - Box 16, Jaraguá do Sul - SC, CEP 89256-184, has developed CriptoHub with the sole purpose of enabling the purchase and sale and transaction of cryptocurrencies, such as Bitcoin, Bitcoin Cash, Ethereum, etc., on the market.

1. INTRODUCTION

A user who accepts the site's terms and conditions acknowledges that CriptoHub is authorized to collect personal data and information, with the aim of complying with KYC and AML policies that govern the project, providing the user with security in operations carried out within the platform.

CriptoHub declares the user's privacy for all purposes, and guarantees that it will adopt all measures necessary to preserve it, and uses this **PRIVACY POLICY** to clarify to users how information will be collected, used, shared and stored using the systems developed by it, therefore this document must be read and interpreted along with the **TERMS OF USE** also developed by our team, as a way of providing the user with the best possible experience.

By submitting a registration to our platform, the user declares that he or she accepts our Privacy Policy and is fully aware of the use of information and details collected through the user's registration.

Likewise, in the event of queries regarding these terms, the following channels are available to users: suporte@criptohub.com.br

2. INFORMATION:

2.1. During registration, the user must supply personal details as well as a copy of the documents referred to below, namely: full name, CPF number, date of birth, email address, proof of address, and any others that should be necessary to meet the desired levels of security on the platform.

2.2. Once the registration is complete, it will be submitted to the CriptoHub team, who will assess the user's profile and may approve it or not, in line with internal policies. CriptoHub expressly states that it reserves the right to decline a user registration based on the information collected.

2.2.1. Information may be checked by third parties contracted by CriptoHub exclusively for such a purpose, therefore your personal details will be shared and subjected to careful analysis, and data from Federal and State Justice systems may be consulted, as well as credit protection bodies, without prejudice to other additional data arising from national and international records.

2.3. After registration is approved, the user shall be able to perform operations within the platform, in accordance with the conditions in force at the time of registration, and must comply with the basic limits that are pre-established and published on the platform.

2.3.1 If the user wishes to operate above the initial limits, he or she must also submit photographs of his or her National Driver's Licence or Identification Document and updated Proof of Address.

2.4. In order to acquire cryptocurrencies and make payments using a credit card, the user must supply the details of the card to which the respective payments will be charged.

2.5. If the user wishes to sell his or her cryptocurrencies, he or she must provide details of a bank account in which to make the deposit.

2.6. In order to improve the level of safety, all transactions shall be subjected to a double authentication process using security keys such as Google Authenticator or Authy.

2.7. The user acknowledges that all transactions made through the CriptoHub platform are accounted for by the system, which keeps records of details, access locations, amounts and users involved in the transaction.

2.8. All details provided to CriptoHub are collected automatically without exception, including details such as IP address, operating system, language and application access records, as well as locations, dates and other recordable details. Such details must be

collected in accordance with Law 12.965/2014 and shall only be supplied to third parties with the user's express permission or by force of a judicial decision.

2.9. Access to the website and the platform shall be via a security key, as indicated in item 2.6, which will be stored via cookies, and enable CriptoHub to monitor user access, accounting session time, with the sole purpose of increasing security levels for the user.

3. USE OF DATA:

3.1. The data collected shall be removed from the servers and databases when the user so requests, or when those data are no longer relevant for using the services provided by CriptoHub. In turn, CriptoHub reserves the right to keep those data should there be legal obligations to comply with, in order to preserve inherent user rights.

3.2. CriptoHub holds the prerogative to fully monitor the platform it has developed, including (but not limited to): (i) a user's frequency of use; (ii) equipment and systems used by the user to access the platform; (iii) number of active sessions; with the aim of ensuring that the system is not being used for illicit purposes and to preserve platform integrity.

3.3. If irregularities are observed in the activities of the user, CriptoHub may block access, as well as suspend the account or delete it permanently, according to its own criteria, whatever they may be.

4. DATA SHARING:

4.1. CriptoHub may share your information with any trading partners, for the purpose of checking the authenticity and accuracy of data, as mentioned in item 2 mentioned above. By accepting the Terms of Use and Privacy Policies, the user authorises such sharing without restriction.

4.2. Customer data, information and any content inserted into the platform shall be treated as assets in the event of negotiations involving the CriptoHub system. Thus, in the event of a sale, merger or acquisition, the user authorizes CriptoHub to include his or her information in the database and share it with the new holder of rights to the platform.

4.3. In the event that it is legally compelled to supply personal data and information regarding the user, including activities and interactions within the platform, CriptoHub shall do so promptly so as to respect the legal system in force and remain compliant with national legislation.

5. DATA SECURITY:

5.1. CriptoHub regards all user data as strictly confidential and shall only grant access to them to duly authorized persons.

5.2. The use of data will always be according to this Privacy Policy, therefore CriptoHub hereby gives notice that it will focus its efforts on ensuring the integrity of its system and the protection of users' data.

5.3. CriptoHub stores encrypted user data and the user may request copies of data held in the system at any time. However, it should be noted that CriptoHub only holds information on record for as long as it is relevant to its operations, to meet the interests of the organization or to maintain the Privacy Policies.

5.4. It should be noted that, despite best efforts to maintain security and data protection, any virtual platform is subject to attack and data leak, especially as a result of undue sharing of login and password details by users themselves. Thus, the user acknowledges that he or she is solely responsible for the security of his or her password and sharing it with third parties is hereby expressly prohibited. The user further agrees to notify CriptoHub regarding all and any unauthorized use of his or her account, including unauthorized third-party access or any suspicion of data leak.

6. UPDATES TO THE PRIVACY POLICY:

6.1. Privacy Policies shall be updated as often as necessary to meet and safeguard the interests of the organization and its clients, with the aim of providing a safer environment. Thus, in order to keep the user updated, CriptoHub shall always show at the end of this document the date of the latest update and, if any amendments are made which are deemed fundamental and require new acceptance, the user shall be notified and asked to give the necessary authorizations.

7. JURISDICTION:

7.1. The County Court of Jaraguá do Sul is hereby chosen as the only court competent to resolve any disputes arising from this document, irrespective of any other court, however privileged it may be or come to be.